

Truck Bay Monitor Setup

Setup

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Introduction

This manual describes in detail how to setup the truck bay monitor system.

Setting up station messages

This section describes how to setup the sub station individual messages. Select the Auxiliary icons. Then select the bulletin screen icon found in the Notification section. This brings up the Apparatus Bulletin Board System.

There are two distinct messages displayed at each truck bay monitor.

1. The Main Message is displayed on all bulletins. This is found in the Main Message field.
2. The Station Bulletin Messages browse can include an unlimited number of station messages, depending on the number of truck bay monitors included with your system. Only Alpine personnel can add to this table. The following fields are edited in the Station Bulletin Messages Browse.

Field Name	Description	How it is Used
ID Number for .INI	Identification number found in the setup .INI file.	This is a self generating number that is stored in the .INI
Bulletin Description	Description of the location	This is the description that best describes the location.
Message	Message	This is the message that is displayed at the sub station.

The system administrator, or users with truck bay edit privileges are able to modify the Bulletin Description and the Message. This allows the station message to be kept up to date with the current messages. Multiple messages can be put in this space and separated by some space.

Test each sub station message.

TruckBay.Ini Settings

The following are the TruckBay.Ini settings.

Variable	Description	Example	Your Setting
FDID	Agency Identification Number	12345	
TABLETYPE	Server Database Type. 1 Access 2 Oracle 3 SQL Server 4 MySQL	4	
IPADDRESS	Database Server IP Address	123.11.221.123	
DATABASE	The name of the database	REDNMX	
USERNAME	The database login user name.	ALPINE	
PASSWORD	The password of the database. This is encrypted.	123KKDF56	
BULLETTNARRID	The ID number of the individual narrative.	2	

Installing a Work Station

Follow these steps to install a work station. The following assumptions are made:

- While sitting at the work station, you have read only access to the \\Server\RedNmx\Update and \\Server\RedNmx\Install directories.
- You are able to create a directory called C:\REDNMX with full privileges.
- You have administrator rights to the c: drive to install applications. This only needed for the installation procedure.

Follow these steps to setup a work station.

1. Execute the following
\\Server\RedNmx\Install\InstallRedNmx.Exe
file. Follow all of the prompts.
2. If using a MySQL database, execute the
\\Server\RedNmx\Install\InstallMySQL.Msi
file. Follow all of the prompts.
4. Copy the
\\Server\RedNmx\Update\TruckBay.Lnk
shortcut file to your desktop.
5. Copy the
\\Server\RedNmx\Update\TruckBay.Ini
to the c:\rednmx directory.
6. Setup the TruckBay.Ini to use the proper bulletin message.
 - a. Open TruckBay.Ini with a text editor (ie notepad). The default Ini settings for the system will be displayed.
 - b. Change the **BULLETINNARRID** to correspond to the ID of the message in the setup that you want displayed. The ID number can be found in the Apparatus Bulletin Board Setup.
 - c. Save the file when finished.
7. Click on the short cut. The program will prompt you to download an update. Say yes.
8. Rename the short cut to something obvious.
9. Copy the short cut to the start up folder. Consult your system administrator for the proper location for this file.

NOTE: If you upgraded from a previous RedAlert bulletin board, remove all shortcuts for the old bulletin board from the start up folders and desktop so that it does not inadvertently get started. Consult your system administrator if you have trouble accessing the startup folders.

Troubleshooting

Follow these steps if an error should occur.

Program will not start.

1. Verify that you have access to the server directory from the Truckbay computer by going Start => Run and typing in \\<servername>.

I/O Error occurs after clicking on the Shortcut.

1. Verify that the shortcut is either pointing to the local C:\RedNMX\Truckbay.exe or to the RedAlertProgramLauncher.exe.

Truckbay starts, but all the fields have 'X' in them

1. Verify that the .INI file is present and setup correctly. It will be in the same local directory as the truckbay.exe, usually C:\RedNMX\.